

Gail B. Rheinheimer is the Director of Provider Development with the Division of Developmental Services. She oversees the activities of ten Community Resource Consultants (CRCs) located across the state, who support the development of new and quality providers, the implementation of person-centered (PC) planning and other best practices, and provider compliance with Medicaid Community ID Services. Gail is responsible for projects related to implementation of the Settlement Agreement involving the Individual Support Plan, Regional Support Teams and the availability of a competency-based core curriculum for staff providing services to individuals with I/DD.



Gail has worked for the Department for more than 25 years, first as a Regional Supported Employment Consultant, in collaboration with the Department of Rehabilitative Services (currently DARS) and the RRTC at Virginia Commonwealth University (VCU), assisting sheltered workshops and day programs to transition to supported employment services. Beginning in 1993, she has managed the work of the CRCs, initially in the SW region and statewide since 2001.

Gail began her work in the field as a special education teacher, a direct support professional and as Director of Program Services at a large rehabilitation facility. As an independent contractor, she had experience as an OBRA reviewer, trainer for the Parent Educational Advocacy Training Center, and as adjunct faculty for VCU, providing training on positive behavioral supports to individual planning teams in several communities around Virginia. Her out-of-state work included training support coordinators and providers in PC planning for the South Carolina Department of Disabilities and Special Needs. Gail received her BS in Special Education from the University of Virginia.

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